

2024-2027 Strategic Framework

Our Mission

Invite connection, inspire curiosity

Our Vision

We will continuously innovate and grow with our dynamic communities

Be a community-led library



- Improve the borrowing experience
- Establish data-informed review of programs/ services
- With partners, increase services to underserved populations
- Expand reconciliation efforts
- Make Squamish history accessible
- Apply an accessibility lens to programs and services

Measures

Participation across patron segments

Our Values

Inclusion
We believe inclusion is a verb and that our diversity makes us stronger

Elevate our community through technology



- Develop digital inclusion and digital safety program
- Engage local experts in offering learning on new technologies
- Provide makerspace opportunities
- Upgrade in-library and borrowable tech for patrons
- Update website to improve user-experience and integration of digital services

Participation in technology offerings

Respectful Service
We connect with kindness and respectful boundaries

Futureproof our team



- Develop a succession plan to scale staff capacity
- Map out staff development plans, including cross-training, community librarian pathway
- Streamline internal communications
- Empower staff to initiate team social/wellness opportunities
- Ensure library remains a desirable workplace

Staff-rated opportunities to develop

Agile Teamwork
We work (and play) together with authenticity, bringing our individual strengths

Move forward on expanded space



- Broaden capital funding sources
- Identify options for increasing access to space
- Scope out requirements for future building functionality and layout

Inclusion in 5-year capital plan

Integrity
We do what we say we'll do, even when no one is watching and even when it's not easy